



Please read carefully as some items have changed.

SUBSIDIZED CHILDCARE SATISFACTION SURVEY

Your opinion is very important to us! Please help us evaluate the Early Learning Coalition and your childcare services by letting us know how satisfied you are.

Date: _____ Reason for Visit: _____

Name: _____ Provider: _____
 (Optional) (Optional)

<p>Did you utilize any of the community service referrals, such as Adult Education, Housing, Transportation, Health Insurance, or others; we shared with you at your last visit? Yes <input type="checkbox"/>; No <input type="checkbox"/>; Not Applicable <input type="checkbox"/></p>

Please respond to each statement by checking ONE of the choices:

	Always	Most Often	Often	Some-times	Never	N/A
I am satisfied with the way I am treated when I call or come into ELC of Alachua County.						
Different types of childcare were explained to me.						
Through ELC, I had the chance to choose the childcare I wanted.						
When I asked about other childcare services, i.e., PreK, Head Start, and Social Services agencies, ELCAC helped me.						
*New I choose my current provider for the following reason(s).	<input type="checkbox"/> Close to Home; <input type="checkbox"/> Close to School; <input type="checkbox"/> Hours of availability; <input type="checkbox"/> Least expensive; <input type="checkbox"/> Quality; <input type="checkbox"/> Best fit for my child; <input type="checkbox"/> My Only Option: Explain _____ <input type="checkbox"/> Other: _____					
I am happy with the provider that takes care of my child(ren).						
The provider that takes care of my child(ren) talks to me about my child(ren).						
The provider that takes care of my child(ren) seems interested in my child(ren).						
*New My provider explains the importance of accurate attendance reporting (sign in/out; utilizing appropriate level of services such as part-time/fulltime).						
When I tell someone at the childcare center/home about my childcare concerns, they respond positively.						
Overall, my child(ren) seems happy in his/her childcare arrangement.						
I believe if I were unhappy with my childcare, ELCAC would help me find a new provider.						
All things considered, I am satisfied with the services I received at ELC of Alachua County.						

Please give us any comments regarding your services from ELC of Alachua County and state any improvements you would like to see made to the program (use reverse side if needed).
